**Jonnie Waters**

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**Objective**

I am seeking employment within your organization. I would like to advance with your company and help you to be prosperous and successful, while fulfilling my goal of continuing my career.

**Experience**

**GoWireless Inc.** Jan. 2010-Present

Store Manager

* Perform operational duties including, but not limited to; making accessory and device purchase orders, scheduling, store organization and cleanliness.
* Managing a staff of 3-4, helping them to maximize sales and training them in all areas of the wireless consultant position.
* Attaining monthly goals in metrics including, but not limited to; New activations, upgrades, accessory sales, insurance attachment, wireless internet.
* Monitoring sales performance and presenting new ideas to a team in successful efforts to maximize sales and profit.
* Ensuring customer satisfaction with every transaction, providing excellent customer service and building customer rapport.

**2 Brothers Communications** Feb. 2008-Jan. 2010

Wireless Consultant

* Perform basic operational duties; maintain store cleanliness, cash handling.
* Assist store manager with training new employees, inventory procedures and operational duties.
* Provide customer service for Verizon Wireless.
* Attain monthly sales goals; New activations, upgrades, accessory sales, insurance attachment, wireless internet.

**Education**

**High School Diploma** Aug. 2005-Oct. 2008

Grantsville High School

**References Available Upon Request**